Your award request form

This request must be received by Capricorn Service **7 working days prior departure at the latest**. You can send your request by email, fax, or post mail. Awards must be requested by Capricorn account holder himself.

Your card number :

Your PIN code :

(*6 numbers code specified on your Capricorn account statements only*)

If the award is offered to a third party, a copy of your ID is required.

BENEFICIARY: You, or the third party of your own choosing

Last name :

First Name :

Your award :

- ❑ Flight ticket
- ❑ Companion ticket (round trip only)
- ❑ Upgrade : in Confort class
- ❑ Upgrade: in Club Austral
- ❑ Upgrade PREMIUM
- ❑ Excess baggage ○1 award ○2 awards ○3 awards

	Your journey	Transportation class (Loisirs/Confort/Club)	Travelling dates
Outbound			
Inbound			

For award ticket, companion ticket and upgrade, the reservation must be raised at least 7 working days prior departure besides an Air Austral agency or besides your travel agent within a specific booking class, whose seats' availability is limited.
Awards must be ticketed within 72 hours time limit following the reservation in Air Austral retailers; beyond this date, the booking will be cancelled. Award tickets are valid 1 year from issuing date.
Any change is permitted until the last working day prior departure. Reservation changes are permitted at a charge of 50€ penalty per ticket and per transaction.
Before departure, changes of routing, beneficiary, travelling dates or flight times are permitted.
After departure, only travelling date and flight time changes are permitted.
Airport taxes and surcharges are your responsibility, it may vary from countries and airports; it must be paid prior ticketing.
Fees pertaining to awards may be collected by cheque, cash or credit card; for airport taxes and penalties payment.
Cheques are only accepted for award ticketing more than 8 working days before departure.
Awards are not refundable.

By sending this award request form, you accept General Terms and Conditions of Capricorn Program.
These conditions may be consulted on website www.air-austral.com, or upon your request besides Capricorn Service.

Date **Signature**